

## Fair Use Policy

It is important to Start Broadband that all eligible Start Broadband customers are able to access our services. This Fair Use Policy applies to all of the services available through Start Broadband (**Services**) and any promotions that are advertised by Start Broadband as subject to this Fair Use Policy (**Promotions**).

We reserve the right to vary the terms of this Fair Use Policy from time to time.

Start Broadband may rely on this Fair Use Policy where:

- (a) your usage of Start Broadband Services is unreasonable; or
- (b) your participation in a Promotion is excessive or unreasonable, as defined below.

### Unreasonable Use

Your use of any of Start Broadband's Services (or your participation in any Promotion) will be deemed unreasonable where Start Broadband considers that use (or participation, as the case may be) to be excessive, fraudulent or to adversely affect the Start Broadband Network or other Start Broadband customers' use of or access to a Service or the Start Broadband Network.

Among other things, "fraudulent use" includes resupplying any Service to a third party without Start Broadband's consent.

### Our Rights

Where You are in breach of this Fair Use Policy, Start Broadband may contact You to discuss changing Your usage so that it conforms to this Fair Use Policy.

If, after Start Broadband has contacted You, Your excessive or unreasonable use continues, Start Broadband may, without further notice to you:

- (a) suspend or limit the Service (or any feature of it) for any period We think is reasonably necessary; and/or
- (b) terminate Your Agreement with Start Broadband.